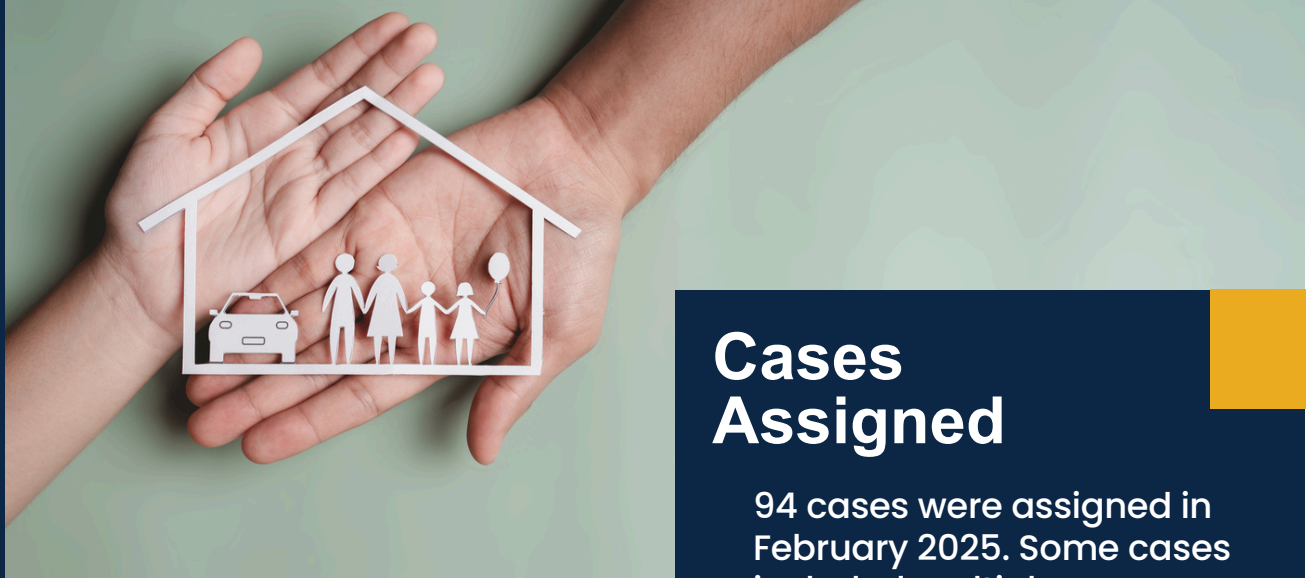


Foster Care Ombudsman

FEBRUARY 2025 REPORT



Cases Assigned

94 cases were assigned in February 2025. Some cases included multiple complaints received.

Average number of days to close a case in February 2025: 10.125 days

Top 3 Counties with Cases

- Kanawha (10)
- Cabell (8)
- Harrison (7)

Top 3 Complainant Types

- Birth Parent (20)
- Foster Parent (16)
- Relative Kinship Parent (16)

Top 3 Complaint Type

- Action/Inaction by Agency/Employee (42)
- Lack of Communication (27)
- Placement of Children (19)



Benefits Recovered to Complaints in February 2025:
\$2,102

*Some cases contained multiple complaints received by the Foster Care Ombudsman

**Lack of Communication may include failure to communicate, miscommunication, or insufficient communication

***Placement of Children may include placement decision, diligent search, placement plan, timing of placement, disruption of placement, manner of placement occurring

Foster Care Ombudsman data is provided