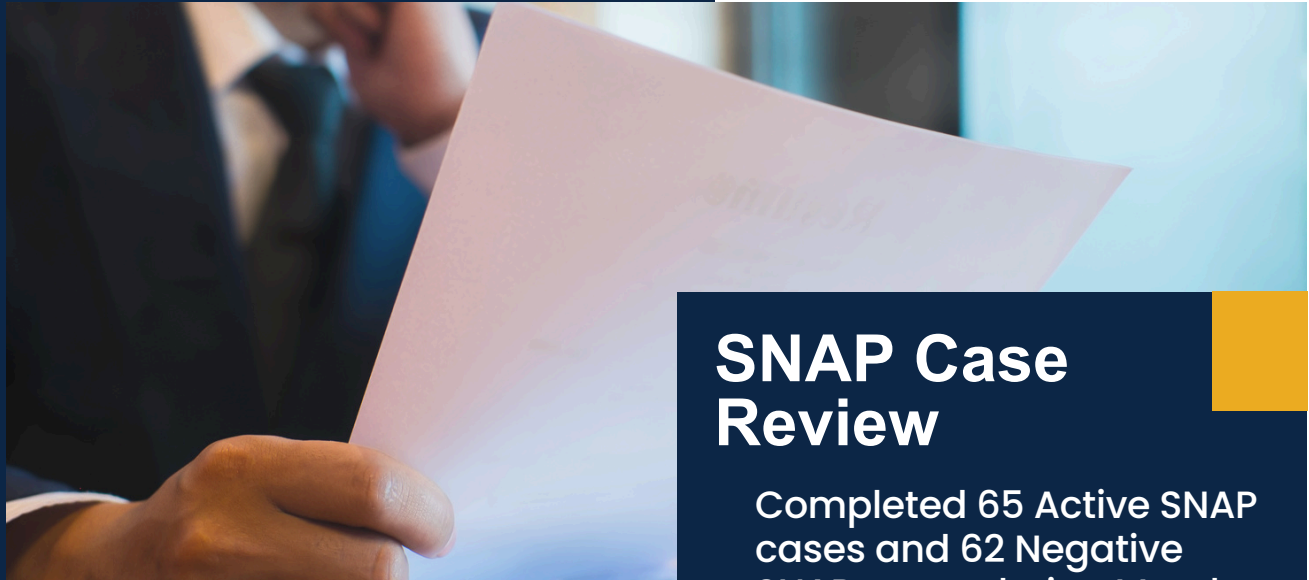


# Quality Control

MARCH 2025 REPORT



## SNAP Case Review

Completed 65 Active SNAP cases and 62 Negative SNAP cases during March 2025

Federal Fiscal Year, a review of 164 Active SNAP cases and 130 Negative SNAP cases have been completed.

## Medicaid/Children's Health Insurance Program (CHIP) Case Review:

Completed 58 Active Medicaid/CHIP cases and 67 Negative Medicaid/CHIP cases during March 2025. Year-to-Date, a review of 365 Active Medicaid/CHIP cases and 420 Negative Medicaid/CHIP cases have been completed.

### Top 3 Causes for Errors in Active Medicaid/CHIP Cases

- Policy Not Followed for Income Discrepancies
- Public Health Emergency Policy Not Followed
- Incorrect Income Calculated

\*Error Rate is released annually only for accuracy

\*\*Active Cases are those actively receiving benefits

\*\*\*Negative Cases are those where benefits were closed or denied



Top 3 Causes of Errors in Active SNAP Cases: Agency Reporting System, Earned Income, and Unearned Income/Contributions