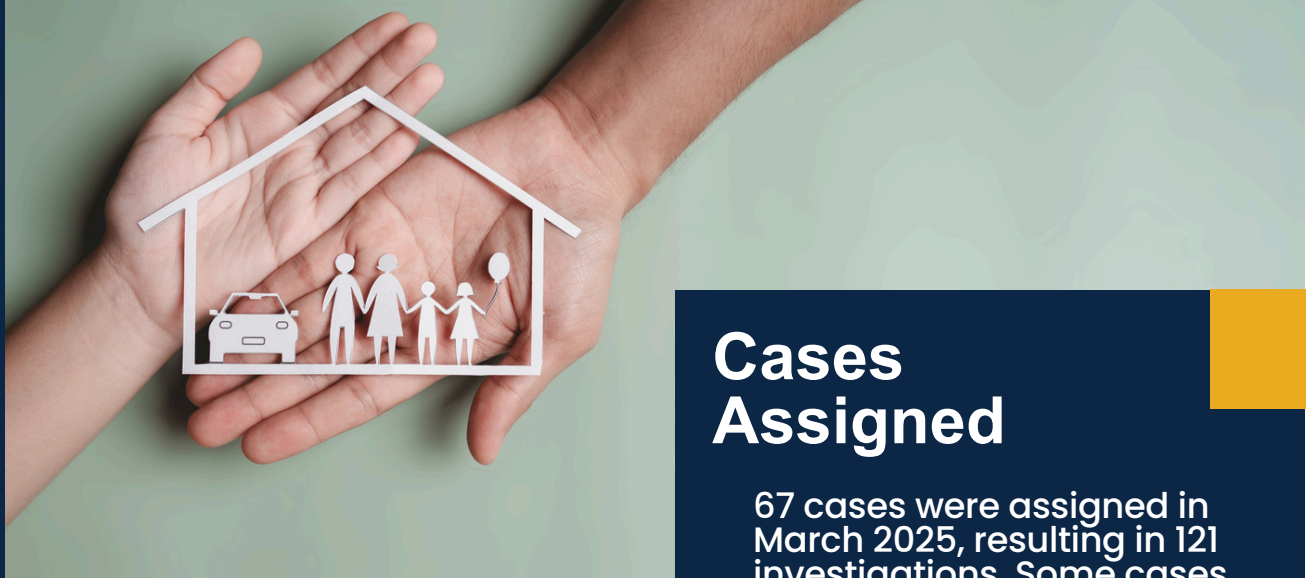


Foster Care Ombudsman

MARCH 2025 REPORT



Top 3 Counties with Cases

- Kanawha (9)
- Fayette (6)
- Harrison (5)

Top 3 Complainant Types

- Birth Parent (15)
- Foster Parent (13)
- Other Non-Caregiving Relative/Kin (11)

Top 3 Complaint Type

- Action/Inaction by Agency/Employee (32)
- Lack of Communication (22)
- Placement of Children (10)

*Some cases contained multiple complaints received by the Foster Care Ombudsman

**Lack of Communication may include failure to communicate, miscommunication, or insufficient communication

***Placement of Children may include placement decision, diligent search, placement plan, timing of placement, disruption of placement, manner of placement occurring

Cases Assigned

67 cases were assigned in March 2025, resulting in 121 investigations. Some cases included multiple complaints received.

Average number of days to close a case in March 2025:
9.78 days



Benefits Recovered to Complainants in March 2025:
\$5,180