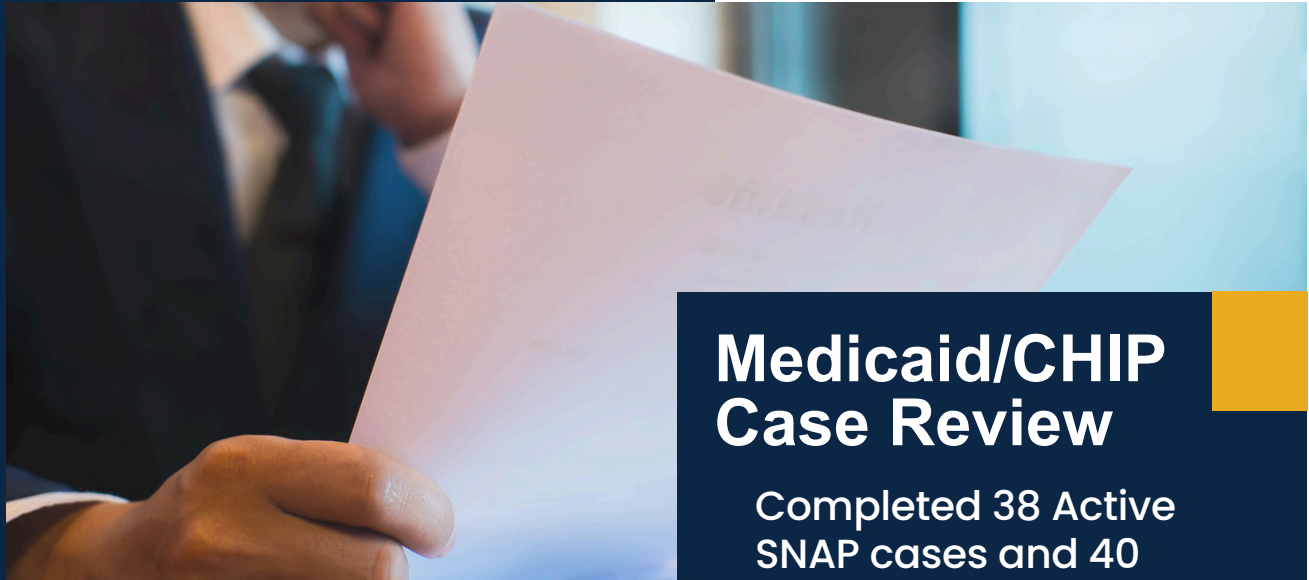


Quality Control

APRIL 2025 REPORT



Medicaid/CHIP Case Review

Completed 38 Active SNAP cases and 40 Negative SNAP cases during April 2025

CHIP is the Children's Health Insurance Program.

SNAP Case Review:

Completed 75 Active Medicaid/CHIP cases: 12 were incomplete due to a failure or refusal to cooperate by the beneficiary or a third-party. Failure or refusal to cooperate by a beneficiary may result in denial of benefits. Completed 54 Negative Medicaid/CHIP cases during April 2025.

Top 3 Causes of Errors in Active SNAP Cases:

- Earned Income (failed to report income, error in agency computation, etc.)
- Standard Utility Allowance (utility allowance reported incorrectly or agency computation error)
- Household Composition (failure to report accurate household members)



*Error Rate is released annually only for accuracy

**Active Cases are those actively receiving benefits

***Negative Cases are those where benefits were closed or denied