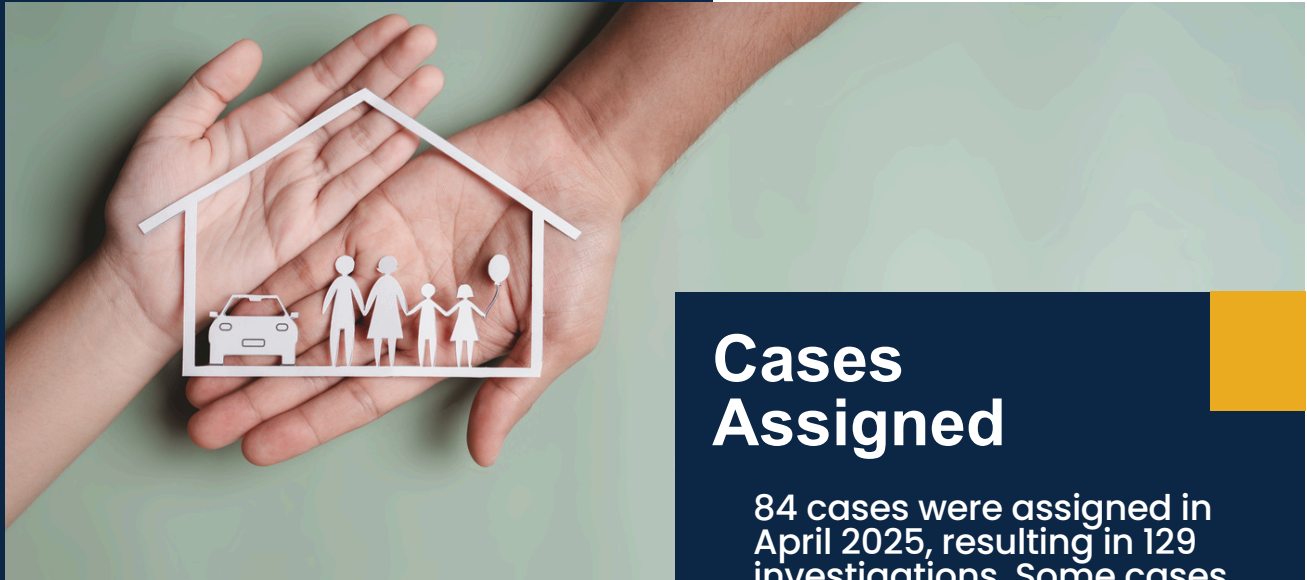


Foster Care Ombudsman

APRIL 2025 REPORT



Top 3 Counties with Cases

- Kanawha (11)
- Mercer (7)
- Harrison (7)

Top 3 Complainant Types

- Relative Kinship Parent (26)
- Other Non-Caregiving Relative/Kin (17)
- Birth Parent (14)

Top 3 Complaint Type

- Action/Inaction by Agency/Employee (28)
- Lack of Communication (21)
- Placement of Children (18)

Cases Assigned

84 cases were assigned in April 2025, resulting in 129 investigations. Some cases included multiple complaints received.

Average number of days to close a case in April 2025:
6.33 days



*Some cases contained multiple complaints received by the Foster Care Ombudsman

**Lack of Communication may include failure to communicate, miscommunication, or insufficient communication

***Placement of Children may include placement decision, diligent search, placement plan, timing of placement, disruption of placement, manner of placement occurring

Benefits Recovered to
Complainants in April 2025:
\$3,141.00