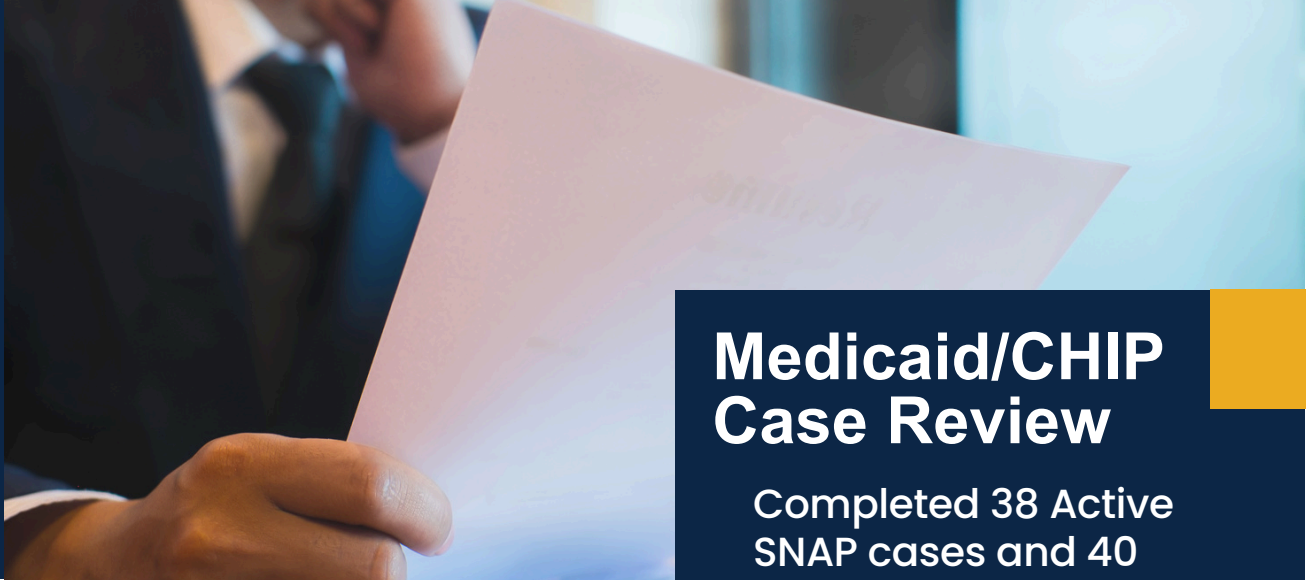


# Quality Control

MAY 2025 REPORT



## Medicaid/CHIP Case Review

Completed 38 Active SNAP cases and 40 Negative SNAP cases during May 2025

CHIP is the Children's Health Insurance Program.

### SNAP Case Review:

Completed 73 Active SNAP cases: 12 were incomplete due to a failure or refusal to cooperate by the beneficiary or a third-party. Failure or refusal to cooperate by a beneficiary may result in denial of benefits. Completed 55 Negative SNAP cases during May 2025.

### Top 3 Causes of Errors in Active SNAP Cases:

- Earned Income (failed to report income, error in agency computation, etc.)
- Unearned Income/Contributions
- Standard Utility Allowance (utility allowance reported incorrectly or agency computation error)



\*Error Rate is released annually only for accuracy

\*\*Active Cases are those actively receiving benefits

\*\*\*Negative Cases are those where benefits were closed or denied

Welcomed a new Quality Control Reviewer.