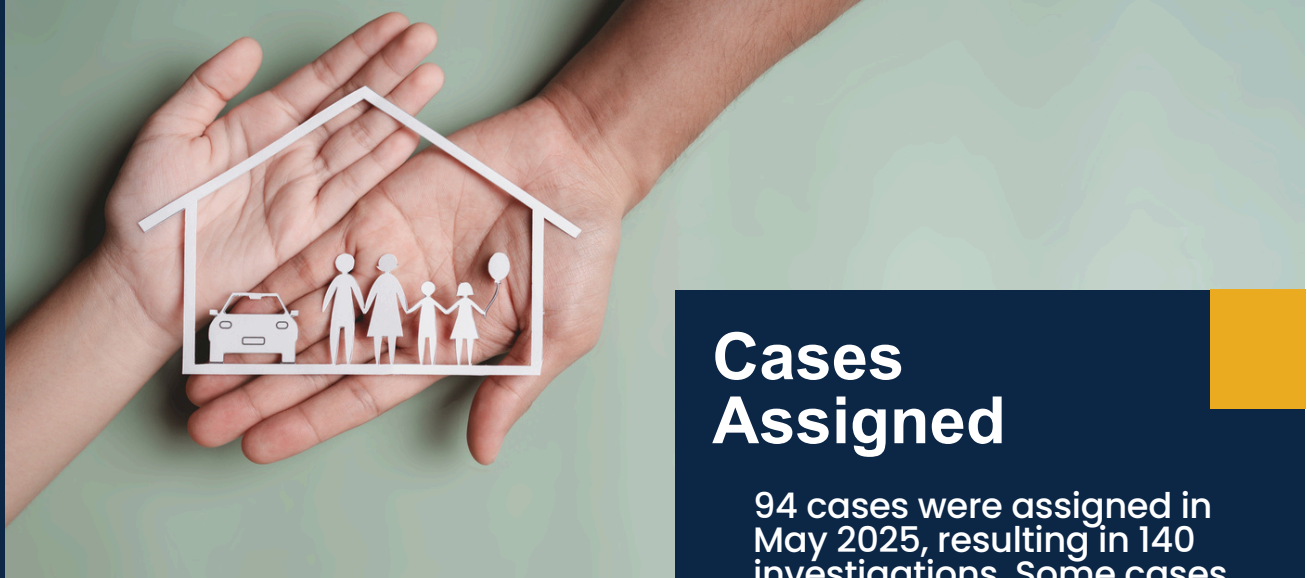


Foster Care Ombudsman

MAY 2025 REPORT



Top 3 Counties with Cases

- Kanawha (10)
- Ohio (9)
- Mercer (6)

Top 3 Complainant Types

- Relative Kinship Parent (25)
- Birth Parent (21)
- Other Non-Caregiving Relative/Kin (13)

Top 3 Complaint Type

- Action/Inaction by Agency/Employee (39)
- Financial Issue/Reimbursement (21)
- Lack of Communication (19)

Cases Assigned

94 cases were assigned in May 2025, resulting in 140 investigations. Some cases included multiple complaints received.

Average number of days to close a case in May 2025: 8 days



Benefits Recovered to Complainants in May 2025:
\$16,423.66

*Some cases contained multiple complaints received by the Foster Care Ombudsman

**Lack of Communication may include failure to communicate, miscommunication, or insufficient communication