

Office of Health Facility Licensure & Certification

JULY 2025 REPORT



Highlights

Took our interns on a trip to meet the West Virginia Secretary of State and helped transition nursing home providers to iQIES and started ePOCs!

Processed 1,154 Nurse Aide Applications, including initial, renewal, and reciprocity applications.

Surveys Completed:

- Total for July 2025 - 1205
- Includes licensure and complaint surveys; some surveys might include multiple complaints

Complaints Received:

- Total for July 2025 - 226
- Included in complaints are self-reported incidents by facilities

Completed and continuing to complete Centers for Medicare & Medicaid Services (CMS) trainings on new reporting system (iQIES).

