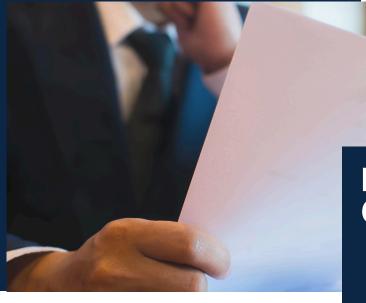
## Quality Control

**JULY 2025 REPORT** 





## **SNAP Case Review:**

Completed 75 Active SNAP cases: 15 were incomplete due to a failure or refusal to cooperate by the beneficiary or a third-party. Failure or refusal to cooperate by a beneficiary may result in denial of benefits or sanction. Completed 54 Negative SNAP cases during July 2025.

## Top 3 Causes of Errors in Active SNAP Cases:

- Missing Reports (documentation noted by the agency as present is missing from the client files)
- Unearned Income/Contributions
- Earned Income

## Medicaid/CHIP Case Review

Completed 38 Active Medicaid/CHIP cases and 40 Negative Medicaid/CHIP cases during July 2025

CHIP is the Children's Health Insurance Program.



- \*Error Rate is released annually only for accuracy
- \*\*Active Cases are those actively receiving benefits
- \*\*\*Negative Cases are those where benefits were closed or denied