

Foster Care Ombudsman

JUNE 2025 REPORT



Cases Assigned

102 cases were assigned in June 2025, resulting in 102 investigations.

Average number of days to close a case in June 2025: 6 days

Top 3 Counties with Cases

- Kanawha (15)
- Cabell (7)
- Berkeley, Marion, Monongalia & Wood (6)

Top 3 Complainant Types

- Relative Kinship Parent (26)
- Birth Parent (25)
- Other Non-Caregiving Relative/Kin (20)

Top 3 Complaint Type

- Action/Inaction by Agency/Employee (49)
- Lack of Communication* (29)
- Removal of Children (17)

*Lack of Communication may include failure to communicate, miscommunication, or insufficient communication



Benefits Recovered to Complainants in June 2025:
\$9,819.02