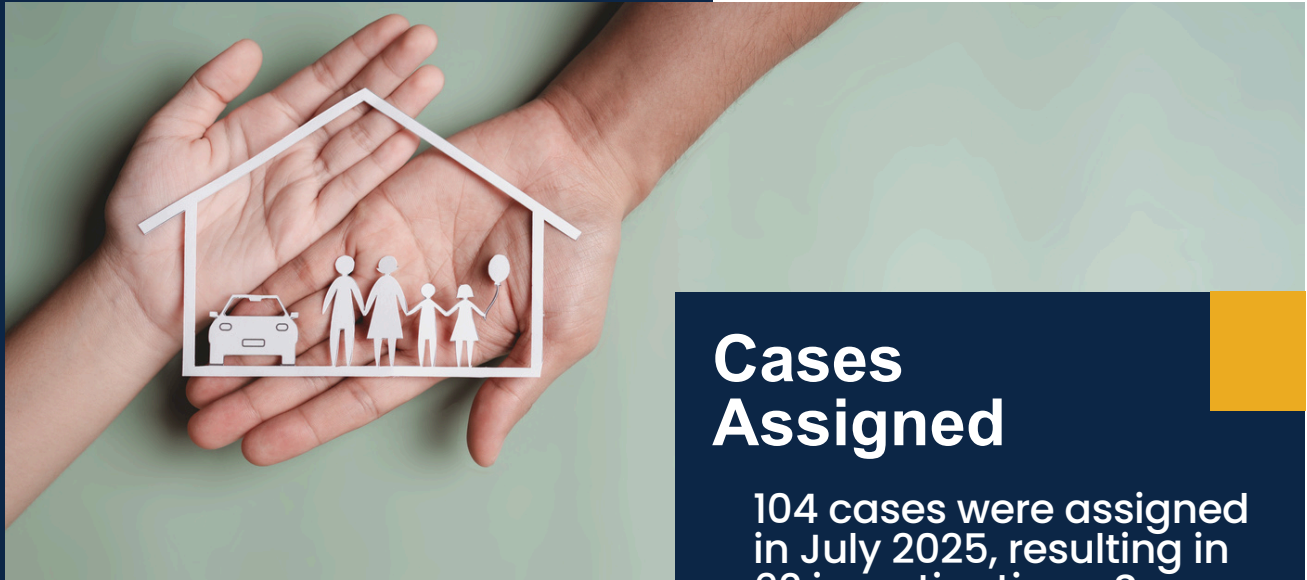


Foster Care Ombudsman

JULY 2025 REPORT



Top 3 Counties with Cases

- Kanawha (8)
- Wood (7)
- Logan & Putnam (6)

Top 3 Complainant Types

- Relative Kinship Parent (28)
- Birth Parent (23)
- Other Non-Caregiving Relative/Kin (20)

Top 3 Complaint Type

- Action/Inaction by Agency/Employee (40)
- Lack of Communication* (23)
- Education (Information & Referral) (17)

*Lack of Communication may include failure to communicate, miscommunication, or insufficient communication

Cases Assigned

104 cases were assigned in July 2025, resulting in 62 investigations. Some investigations included multiple complaints received.

Average number of days to close a case in July 2025:
6.625 days



Benefits Recovered to Complainants in July 2025:
\$200