

# Office of Health Facility Licensure & Certification

AUGUST 2025 REPORT



## Highlights

In August, OHFLAC welcomed a new Health Facility Surveyor and staff presented to the West Virginia Society for Healthcare Engineering.

Processed 991 Nurse Aide Applications, including initial, renewal, and reciprocity applications.

### Surveys Completed:

- Total for August 2025 - 198
- Includes licensure and complaint surveys; some surveys might include multiple complaints

### Complaints Received:

- Total for August 2025 - 203
- Included in complaints are self-reported incidents by facilities

Completed and continuing to complete Centers for Medicare & Medicaid Services (CMS) trainings on new reporting system (iQIES).

