

Office of Health Facility Licensure & Certification

SEPTEMBER 2025 REPORT



Highlights

In September, OHFLAC presented to the West Virginia Health Care Association and exhibited at the Peer Recovery Support Specialist & Recovery Housing Conference and the 2025 Appalachian Addiction & Prescription Drug Abuse Conference.

Processed 939 Nurse Aide Applications, including initial, renewal, and reciprocity applications.

Surveys Completed:

- Total for September 2025 - 157
- Includes licensure and complaint surveys; some surveys might include multiple complaints

Complaints Received:

- Total for September 2025 - 223
- Included in complaints are self-reported incidents by facilities

Completed and continuing to complete Centers for Medicare & Medicaid Services (CMS) trainings on new reporting system (iQIES).

