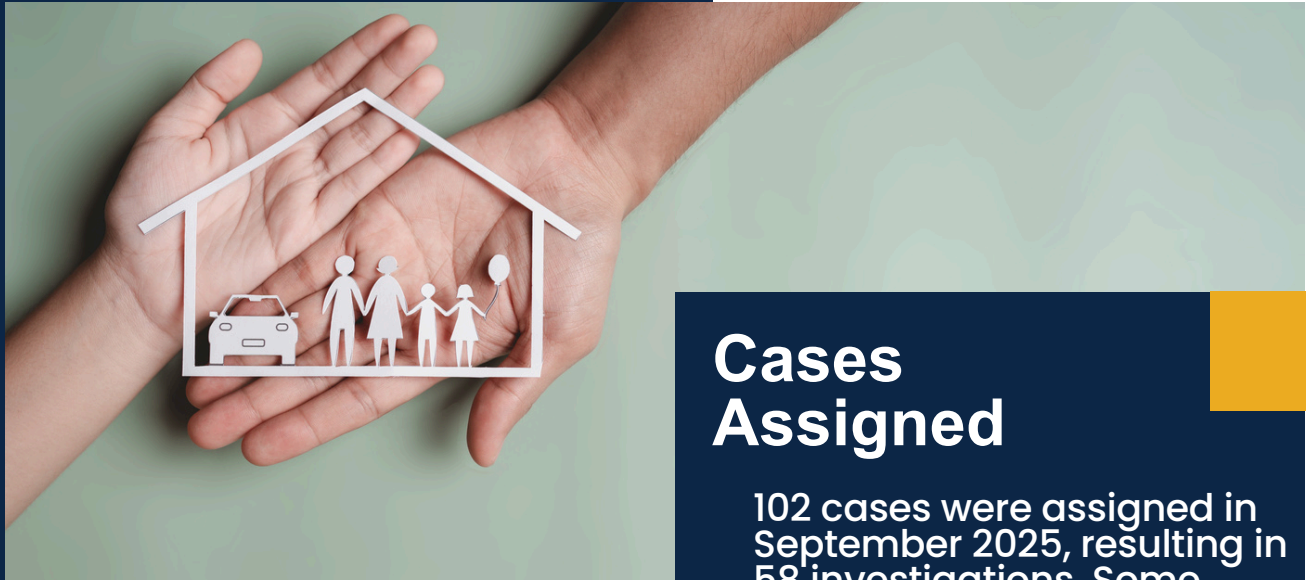


Foster Care Ombudsman

SEPTEMBER 2025 REPORT



Cases Assigned

102 cases were assigned in September 2025, resulting in 58 investigations. Some investigations included multiple complaints received.

Average number of days to close a case in September 2025: 6.75 days

Top 3 Counties with Cases

- Kanawha (13)
- Cabell (8)
- Harrison & Marion (7)

Top 3 Complainant Types

- Other Non-Caregiving Relative/Kin (21)
- Non-Relative Foster Placement (16)
- Relative/Kinship Placement (15)

Top 3 Complaint Type

- Action/Inaction by Agency/Employee (29)
- Policy/Regulation Issue (24)
- Education (Information & Referral to Resources) (23)



Benefits Recovered to Complainants in September 2025: \$5,161.70