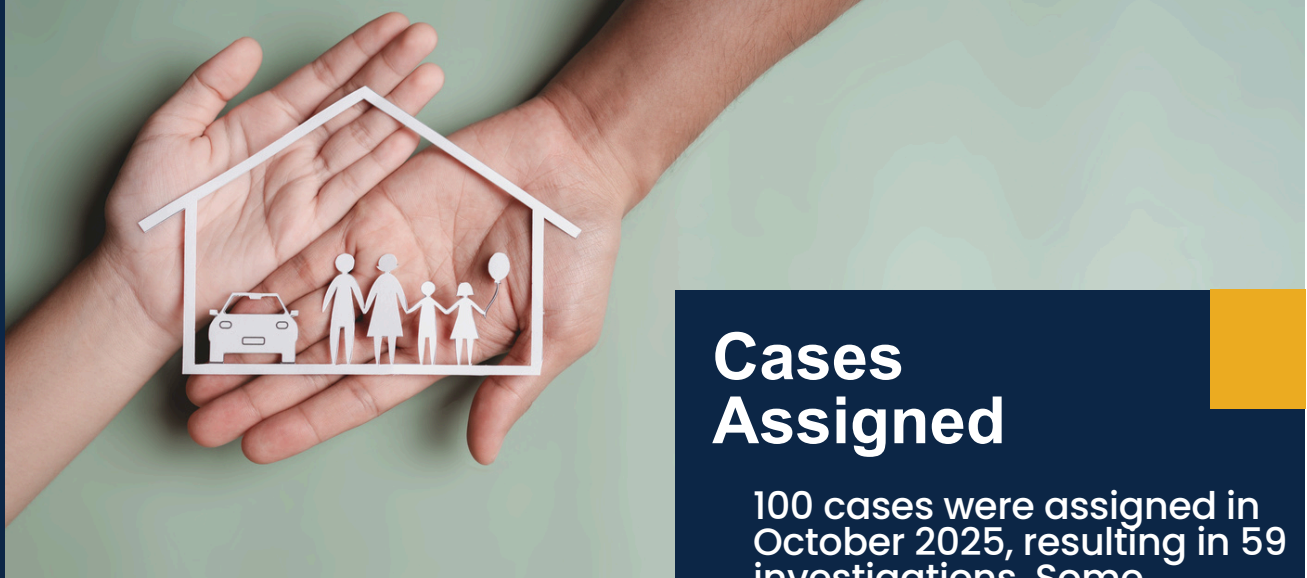


Foster Care Ombudsman

OCTOBER 2025 REPORT



Top 3 Counties with Cases

- Cabell (10)
- Hancock, Kanawha, Mercer (7)
- Taylor, Wayne (5)

Top 3 Complainant Types

- Relative/Kinship Placement (22)
- Other Non-Caregiving Relative/Kinship (21)
- Non-Relative Foster Parent, Birth Parent (16)

Top 3 Complaint Type

- Action/Inaction by Agency/Employee (32)
- Lack of Communication (19)
- Financial Issues/Reimbursement (17)

Cases Assigned

100 cases were assigned in October 2025, resulting in 59 investigations. Some investigations included multiple complaints received.

Average number of days to close a case in October 2025: 9.5 days



Benefits Recovered to Complainants in September 2025: \$15,485.51