

# Foster Care Ombudsman

NOVEMBER 2025 REPORT



## Top 3 Counties with Cases

- Kanawha & Marion (7)
- Cabell (6)
- Monogalia (5)

## Top 3 Complainant Types

- Birth Parent (20)
- Other Non-Caregiving Relative/Kinship (19)
- Relative/Kinship Parent (14)

## Top 3 Complaint Type

- Action/Inaction by Agency/Employee (32)
- Placement of Children (16)
- Removal of Children (11)

## Cases Assigned

109 complaints were received in November 2025, resulting in 75 cases being assigned. Some cases included multiple complaints received.

Average number of days to close a case in November 2025: 10.5 days



Benefits Recovered to Complainants in November 2025: \$28,692.83