

Foster Care Ombudsman

NOVEMBER 2025 REPORT



Cases Assigned

109 complaints were received in November 2025, resulting in 75 cases being assigned. Some cases included multiple complaints received.

Average number of days to close a case in November 2025: 10.5 days

Top 3 Counties with Cases

- Kanawha & Marion (7)
- Cabell (6)
- Monogalia (5)

Top 3 Complainant Types

- Birth Parent (20)
- Other Non-Caregiving Relative/Kinship (19)
- Relative/Kinship Parent (14)

Top 3 Complaint Type

- Action/Inaction by Agency/Employee (32)
- Placement of Children (16)
- Removal of Children (11)



Benefits Recovered to Complainants in November 2025: \$28,692.83