

Quality Control

DECEMBER 2025 REPORT



SNAP Case Review:

Completed 75 Active SNAP cases: 11 were incomplete due to a failure or refusal to cooperate by the beneficiary or a third-party. Failure or refusal to cooperate by a beneficiary may result in denial of benefits or sanction.

Completed 93 Negative SNAP cases during December 2025.

Top 3 Causes of Errors in Active SNAP Cases:

- Earned Income
- Unearned Income/Contributions
- Missing Reports (documentation noted by the agency as present is missing from the client files)

*Error Rate is released annually only for accuracy

**Active Cases are those actively receiving benefits

***Negative Cases are those where benefits were closed or denied

Medicaid/CHIP Case Review

Completed 42 Active Medicaid/CHIP cases and 96 Negative Medicaid/CHIP cases during December 2025

CHIP is the Children's Health Insurance Program.

