

Quality Control

JANUARY 2026 REPORT



Medicaid/CHIP Case Review

The Medicaid Eligibility Quality Control review cycle for 2026-2027 began.

CHIP is the Children's Health Insurance Program.

SNAP Case Review:

Completed 66 Active SNAP cases: 17 were incomplete due to a failure or refusal to cooperate by the beneficiary or a third-party. Failure or refusal to cooperate by a beneficiary may result in denial of benefits or sanction.

Completed 87 Negative SNAP cases during January 2026.

Top 3 Causes of Errors in Active SNAP Cases:

- Earned Income
- Unearned Income/Contributions
- Missing Reports (documentation noted by the agency as present is missing from the client files)



*Error Rate is released annually only for accuracy

**Active Cases are those actively receiving benefits

***Negative Cases are those where benefits were closed or denied