

# Foster Care Ombudsman

FEBRUARY 2026 REPORT



## Cases Assigned

197 complaints were received in February 2026, resulting in 133 cases being assigned. Some cases included multiple complaints received.

Average number of days to close a case in February 2026: 9.875 days

### Top 3 Counties with Cases

- Kanawha (20)
- Cabell & Monongalia (9)
- Marion (8)

### Top 3 Complainant Types

- Birth Parent (43)
- Other Non-Caregiving Relative/Kinship (23)
- Relative/Kinship Parent (18)

### Top 3 Complaint Type

- Action/Inaction by Agency/Employee (51)
- Policy/Regulation Issue (45)
- Lack of Communication (21)



The Foster Care Ombudsman participated in Foster Care/Child Day at the Legislature during February 2026.

Benefits Recovered to Complainants in February 2026: \$5,536.60