

# Foster Care Ombudsman

MARCH 2026 REPORT



## Cases Assigned

219 complaints were received in March 2026, resulting in 159 cases being assigned. Some cases included multiple complaints received.

Average number of days to close a case in March 2026:  
9.5 days

### Top 3 Counties with Cases

- Kanawha (26)
- Cabell & Wood (10)
- Marion & Monongalia (8)

### Top 3 Complainant Types

- Relative/Kinship Parent (33)
- Birth Parent (28)
- Other Non-Caregiving Relative/Kinship (26)

### Top 3 Complaint Type

- Action/Inaction by Agency/Employee (62)
- Policy/Regulation Issue (43)
- Placement of Children (25)



The Foster Care Ombudsman provided education and information to the West Virginia Public Defenders Office Parent Navigators.

Benefits Recovered to Complainants in March 2026:  
\$25,319.06