

Foster Care Ombudsman

APRIL 2026 REPORT



Cases Assigned

241 complaints were received in April 2026, resulting in 169 cases being assigned. Some cases included multiple complaints received.

Average number of days to close a case in April 2026:
8.83 days

Top 3 Counties with Cases

- Kanawha (16)
- Marion (10)
- Harrison & Wood (8)

Top 3 Complainant Types

- Birth Parent (57)
- Relative/Kinship Parent (35)
- Other Non-Caregiving Relative/Kinship (28)

Top 3 Complaint Type

- Action/Inaction by Agency/Employee (75)
- Policy/Regulation Issue (40)
- Lack of Communication (28)



Benefits Recovered to Complainants in April 2026:
\$11,535.95