

Foster Care Ombudsman

MAY 2026 REPORT



Cases Assigned

173 complaints were received in May 2026, resulting in 119 cases being assigned. Some cases included multiple complaints received.

Average number of days to close a case in May 2026: 8.5 days

Top 3 Counties with Cases

- Kanawha (12)
- Mason & Mercer (8)
- Cabell (6)

Top 3 Complainant Types

- Birth Parent (29)
- Relative/Kinship Parent & Other Non-Caregiver/Kinship (21)
- Non-Relative Foster Parent (10)

Top 3 Complaint Type

- Action/Inaction by Agency/Employee (50)
- Policy/Regulation Issue (27)
- Lack of Communication (23)



Benefits Recovered to Complainants in May 2026:
\$942.00