

Foster Care Ombudsman

JUNE 2026 REPORT



Cases Assigned

183 complaints were received in June 2026, resulting in 127 cases being assigned. Some cases included multiple complaints received.

Average number of days to close a case in May 2026: 7.8 days

Top 3 Counties with Cases

- Kanawha (16)
- Mercer (10)
- Marion (8)

Top 3 Complainant Types

- Birth Parent (29)
- Other Non-Caregiving Relative/Kinship (21)
- Relative/Kinship Parent (20)

Top 3 Complaint Type

- Action/Inaction by Agency/Employee (55)
- Policy/Regulation Issue (34)
- Lack of Communication (24)



Benefits Recovered to Complainants in June 2026:
\$57,804.00