Foster Care Ombudsman

JULY 2026 REPORT



Cases Assigned

210 complaints were received in July 2026, resulting in 146 cases being assigned. Some cases included multiple complaints received.

Average number of days to close a case in July 2026: 10.4 days

Top 3 Counties with Cases

- Kanawha & Cabell (11)
- Marion (9)
- Berkeley (8)

Top 3 Complainant Types

- Birth Parent (43)
- Relative/Kinship Parent (26)
- Other Non-Caregiving Relative/Kinship (24)

Top 3 Complaint Type

- Action/Inaction by Agency/Employee (45)
- Policy & Regulation Issue (40)
- Lack of Communication (27)



Benefits Recovered to Complainants in July 2026: $4,863.28

*Updated to reflect July metrics on 09/29/2026