

Office of Health Facility Licensure & Certification



You Can Make a Complaint

PHONE

Complaints may
be made by
phone call to
(304)558-0050

WEBSITE

Complaints may
be made by
following the link
below:



[ohflac.wvdhhr.org/Apps/Forms/
Complaint](https://ohflac.wvdhhr.org/Apps/Forms/Complaint)

YOU CAN REMAIN ANONYMOUS!

Any questions about Recovery Residence Registration can be directed to the Office of Health Facility Licensure & Certification by telephone at (304)558-0050 or by email at OIGOHFLACRecoveryResidence@wv.gov