Foster Care Ombudsman

AUGUST 2026 REPORT



Top 3 Counties with Cases

- Kanawha (27)
- Cabell (12)
- Monongalia (8)

Top 3 Complainant Types

- Birth Parent (52)
- Relative/Kinship Parent and Non-Relative Foster Parent (25)
- Other Non-Caregiving Relative/Kinship (24)

Top 3 Complaint Type

- Action/Inaction by Agency/Employee (72)
- General Complaint (33)
- Policy/Regulation (24)

Cases Assigned

226 complaints were received in August 2026, resulting in 178 cases being assigned. Some cases included multiple complaints received.

Average number of days to close a case in August 2026: 12.57 days



Benefits Recovered to Complainants in August 2026: $2,856.34