Foster Care Ombudsman

SEPTEMBER 2026 REPORT



Cases Assigned

198 complaints were received in September 2026, resulting in 162 cases being assigned. Some cases included multiple complaints received.

Average number of days to close a case in September 2026: 9.43 days

Top 3 Counties with Cases

- Kanawha (19)
- Cabell (12)
- Logan (9)

Top 3 Complainant Types

- Birth Parent (40)
- Other Non-Caregiving Relative/Kinship (31)
- Relative/Kinship Parent (22)

Top 3 Complaint Type

- Action/Inaction by Agency/Employee (46)
- General Complaint (33)
- Policy & Regulation Issue (30)



Benefits Recovered to Complainants in September 2026: $9,696.33